

I appreciate the courtesies you have extended, John. It reinforces my high regard for you, your company and the work you do. Your estimate was the highest of the 5 bids I took. I believed then and still believe that your quotation was the most value-laden of the 5. You delivered on your promise. You may use Nancy and I as a reference and have prospective customers give us a call if they have any reservations about the price/quality ratio you and your teams deliver. Meanwhile we will continue to refer neighbors to you when asked about the work you performed.

Best regards.

(Bill)